

Electric Underfloor Heating Repair Enquiry Form

Please complete the form below and either email it back to repairs@gaia.co.uk or fax it to us on 01359 242525. Upon receipt of this form, Gaia will issue a quotation and an engineer appointment can then be arranged.

Section 1

Contact Details

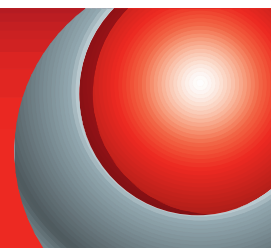
* Required

Name *	
Company	
Address *	
Address	
Town/City *	
Postcode *	
Mobile	
Telephone *	
Fax	
Email *	
Your Reference	

Site / Property Contact Details

Tick if same as above

Name *	
Address *	
Address	
Town/City *	
Postcode *	
Mobile/Telephone *	
Email *	



Section 2

Please confirm that the following have been tested by ticking the boxes:

I have set the thermostat as per the manufacturer's instructions Yes No

The thermostat has been tested by a competent electrician and it has been confirmed that there is output coming from the thermostat Yes No

All electrical wiring/connections are in accordance with the manufacturers wiring diagrams and have been confirmed by a competent electrician Yes No

The circuit in the heating element is complete and it is confirmed that there is not an earth fault (no resistance between live and neutral/earth) Yes No

Section 3

Product Information

Heating cable supplier/manufacturer	
Product type (thin mat, cable)	
Thermostat make and model	

Checklist

Continuity between Live-- Neutral Resistance (Ohms) Yes No

Continuity between Live--Earth Resistance (Ohms) Yes No

Continuity between Neutral --Earth Resistance (Ohms) Yes No

Continuity between Earth -- Earth Resistance (Ohms) Yes No

Section 3

Please give a detailed description of the heating issue you are encountering:

